



## **DR GUILDFORD & PARTNERS**

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[www.prescottsurgery.co.uk](http://www.prescottsurgery.co.uk)

13 September 2022

Dear Prescott Surgery patient,

In response to the sad death of her Majesty the Queen Elizabeth II, you may be aware that Monday 19<sup>th</sup> September has been declared a Bank Holiday, NHS guidance is GP practices will be closed and patients should contact 111 for any urgent medical attention.

We are aware that closing the practice will impact patients who already have a pre booked appointment on this day and also cause delays in collecting medications from our dispensary. We are therefore offering a dispensary collection only service between 08.30am-11.30am. In addition any patient with a pre booked appointment will be seen. These patients will be contacted as there may be a change to their appointment time.

We will only have very limited staff available on the day, and will not be able to provide normal GP services, including administration queries. Please do not telephone us, as our lines will be closed. Please do not present at the practice unless you have a pre-booked appointment as we will not have enough GPs or Nurses to manage any other patients.

If you have any urgent medical problems, please call 111.

We will resume our normal service on Tuesday 20<sup>th</sup> September.

Yours sincerely,

Dr M Guildford, Dr P Stone, Dr A Booth  
The Partners, Prescott Surgery